



# Quarterly Performance Report



**Lothian and Borders Fire and Rescue Service**

preventing • protecting • responding

for The Scottish Borders

[www.lbfire.org.uk](http://www.lbfire.org.uk)

**Quarter 3 2012/13 (1<sup>st</sup> October – 31<sup>st</sup> December)**

## **INTRODUCTION**

This performance report provides information on our prevention, protection and operational response activities within the Scottish Borders over the (quarter).

The aims of the local Fire & Rescue Service in the Scottish Borders are to reduce fire deaths throughout the Scottish Borders area and to reduce injuries from fire and other emergencies in the community. We aim to achieve this by working in partnership, being pro-active and targeting our prevention and protection activities to where they are required, based on evidence.

Within the Local Fire and Rescue Plan 2012 for Scottish Borders, five objectives for the local Fire and Rescue Service to work towards have been identified for 2012/13 (listed below).

Objective 1: To reduce the occurrence of road traffic collisions and the resulting in death and injury;

Objective 2: To reduce the occurrence of special service incidents and resulting death and injury.

Objective 3: To reduce the occurrence of accidental fires in the home resulting in deaths and injury;

Objective 4: To reduce the occurrence of other primary fires and resulting death and injury;

Objective 5: To reduce the occurrence of unwanted fire signals the associated disruption;

## **QUARTER 3 OUTCOMES**

### **Road Traffic Collisions**

The FRS attended a total of 29 Road Traffic Collisions during this reporting period, an increase of 7 incidents when compared with the same period during 2011-12.

### **Special Services**

The FRS attended a total of 30 Special Service incidents during this reporting period, an increase of 3 incidents when compared with the same period during 2011-12.

### **Accidental Dwelling Fires**

The FRS attended a total of 29 Accidental Dwelling fires during this reporting period, a decrease of 1 incident when compared to the same period during 2011-12.

### **Fire Casualties/Fatalities**

There were 5 fire casualties from accidental dwelling fires during this reporting period, and no fatalities.

### **Other Primary Fires**

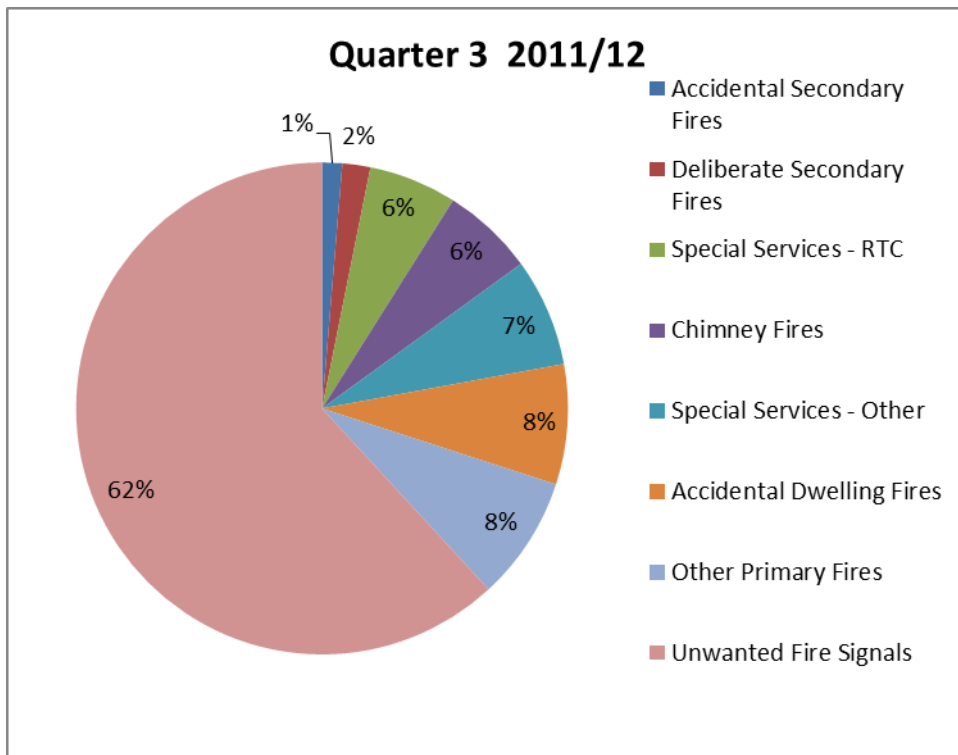
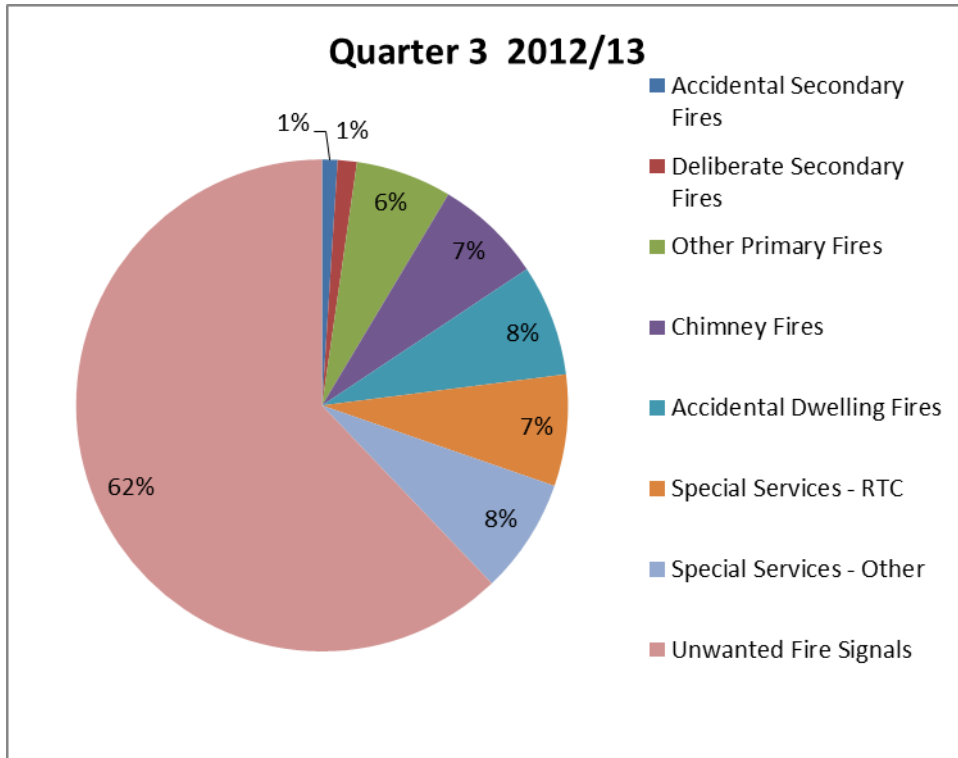
There were 25 Other Primary fires during this reporting period, a decrease of 6 incidents when compared with the same period during 2011-12.

### **Unwanted Fire Signals**

There were 246 Unwanted Fire Signals during this reporting period, an increase of 11 incidents when compared to the same period during 2011-12.

## INCIDENT ACTIVITY OVERVIEW

The charts below illustrate the Incident Activity for Quarter 3 2012-13 benchmarked against the same period last year.



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**OBJECTIVE 1: TO REDUCE THE OCCURRENCE OF ROAD TRAFFIC COLLISIONS AND THE RESULTING IN DEATH AND INJURY.**

**Road Traffic Collisions**

*Definition: When a road vehicle collides with another vehicle, pedestrian, animal, road debris, or other stationary obstruction, such as a tree or utility pole.*

	2011		2012	
	Q3	Total	Q3	Total
<b>Road Traffic Collisions</b>	<b>22</b>	<b>77</b>	<b>29</b>	<b>59</b>
East Berwickshire Ward	1	7	4	6
Galashiels and District Ward	4	15	1	6
Hawick and Denholm Ward	0	1	3	4
Hawick and Hermitage Ward	1	2	0	0
Jedburgh and District Ward	2	7	3	7
Kelso and District Ward	1	1	3	8
Leaderdale and Melrose Ward	2	10	7	9
Mid Berwickshire Ward	1	8	0	4
Selkirkshire Ward	3	9	2	5
Tweeddale East Ward	2	6	3	3
Tweeddale West Ward	5	11	3	7

Societal costs are given at £2,080 per incident as per CFSA

The FRS attended a total of 29 Road Traffic Collisions during this reporting period, an increase of 7 incidents when compared with the same period during 2011-12.

**Action:**

The FRS is a member of a multi-agency approach to reducing Road Traffic Collision's and the associated casualties and fatalities.

During the months of November and December the FRS were actively involved in promoting a multi-agency "Get Ready For Winter" campaign

**Deaths and Injuries from Road Traffic Collisions**

	2011		2012	
	Q3	Total	Q3	Total
<b>Deaths &amp; Injuries from Road Traffic Collisions</b>	<b>10</b>	<b>65</b>	<b>32</b>	<b>48</b>
Fatality	0	5	2	4
Injured (incl rescue with injury)	10	60	30	44

There was 2 reported fatalities from Special Service Incidents attended by the FRS during this reporting period. There were 30 reported injuries, an increase of 20 compared with the same period during 2011-12.

The FRS actively take part in multi-agency debrief and case conferences associated with individual incidents to try and reduce repeat occurrences of such incidents.

**OBJECTIVE 2: TO REDUCE THE OCCURRENCE OF SPECIAL SERVICE INCIDENTS AND RESULTING DEATH AND INJURY**

**Special Service resulting in Death or Injury**

*Definition: Non-fire incidents which require the attendance of an appliance or officer and include: flooding, rescues of persons, making safe etc.*

	2011		2012	
	Q3	Total	Q3	Total
<b>Other Special Services</b>	<b>27</b>	<b>89</b>	<b>30</b>	<b>95</b>
East Berwickshire Ward	3	11	0	8
Galashiels and District Ward	1	15	8	16
Hawick and Denholm Ward	2	8	4	7
Hawick and Hermitage Ward	2	5	5	9
Jedburgh and District Ward	2	5	8	13
Kelso and District Ward	1	4	4	5
Leaderdale and Melrose Ward	1	10	0	9
Mid Berwickshire Ward	2	7	2	7
Selkirkshire Ward	3	9	0	1
Tweeddale East Ward	5	5	2	5
Tweeddale West Ward	5	10	5	15

Societal costs are given at £2080 per incident as per CFSA

The FRS attended 30 Special Service incidents during this reporting period, an increase of 3 incidents when compared with the same period during 2011-12.

**Action:**

The FRS is currently working closely with Scottish Borders Council's Emergency Planning Team in a co-ordinated response to special service incidents, assisting in the distribution of flood awareness packs.

The FRS are a member of the Strategic Gold Command Co-ordinating Group within Scottish Borders Council and are investing in dedicated FRS communications within Scottish Borders Council Emergency Co-ordinating Centre to assist in this multi-agency approach.

**Deaths and Injuries from Other Special Services**

	2011		2012	
	Q3	Total	Q3	Total
<b>Deaths &amp; Injuries From Other Special Services</b>	<b>4</b>	<b>24</b>	<b>3</b>	<b>12</b>
Fatality	1	2	1	3
Injured (incl rescue with injury)	3	22	2	9

There was 1 reported fatality from Special Service Incidents attended by the FRS during this reporting period. There were 2 reported injuries, a decrease of 1 compared with the same period during 2011-12.

**OBJECTIVE 3: TO REDUCE THE OCCURRENCE OF ACCIDENTAL FIRES IN THE HOME RESULTING IN DEATHS AND INJURY.**

### **Accidental Dwelling Fires**

*Definition: Building occupied by households, excluding hotels, hostels and residential institutions. In 2000, the definition of a dwelling was widened to include any non-permanent structure used solely as a dwelling, such as caravans, houseboats etc. Caravans, boats etc. not used as a permanent dwelling are shown according to the type of property. Accidental includes fires where the cause was not known or unspecified.*

	2011		2012	
	Q3	Total	Q3	Total
<b>Accidental Dwelling Fires</b>	<b>30</b>	<b>92</b>	<b>29</b>	<b>78</b>
East Berwickshire Ward	3	8	4	7
Galashiels and District Ward	4	16	3	14
Hawick and Denholm Ward	5	8	2	9
Hawick and Hermitage Ward	3	15	2	8
Jedburgh and District Ward	2	3	3	6
Kelso and District Ward	4	10	1	3
Leaderdale and Melrose Ward	1	6	2	5
Mid Berwickshire Ward	4	10	4	10
Selkirkshire Ward	0	4	1	2
Tweeddale East Ward	3	7	2	5
Tweeddale West Ward	1	5	5	9

Chief Fire Officer Association (Scotland) Community Fire Safety Assessment 2010 (CFSA) applies a societal cost of £25,500 per incident.

The FRS attended 29 Accidental Dwelling Fires during this reporting period, a decrease of 1 incident when compared to the same period during 2011-12.

#### **Action:**

The main focus of the FRS's preventative activity in relation to accidental dwelling fires continues to be the delivery of the Home Safety Visit programme throughout the Scottish Borders.

The Scottish Borders Council's Safer Communities Team Analyst continues to provide valuable information to assist in a targeted approach to delivering the above programme.

The FRS are currently working on a stair aware programme aimed at reducing accidental dwelling fires.

The FRS are continuing to work closely with the Registered Social Landlords within the Scottish Borders to generate Home Safety visits and in particular enhanced home safety visits through case conferences aimed at identifying vulnerable groups living in our communities.

## Fire Fatalities as a direct result of Accident Dwelling Fires

*Definition: A person whose death is attributed to a fire is counted as a fatality even if the death occurred weeks or months later.*

	2011		2012	
	Q3	Total	Q3	Total
<b>Fire Fatalities From Accidental Dwelling Fires</b>	<b>1</b>	<b>2</b>	<b>0</b>	<b>0</b>
Galashiels and District Ward	1	1	0	0
Hawick and Hermitage Ward	0	1	0	0

Economic cost of fire (Department of Communities and Local Government) model attributes a cost of £1,546,688 per fatality.

There were no reported fatalities as a result of Accidental Dwelling fires during this reporting period nor since the start of the 2012 reporting period.

## Non-Fatal Fire Casualties as a result of Accidental Dwelling Fires

*Definition: Total number of non-fatal casualties, injured as a direct result of a fire attended by the service. Includes those who received first aid at the scene and those who were recommended to go for a precautionary check. Does not include injuries to fire service personnel.*

	2011		2012	
	Q3	Total	Q3	Total
<b>Non-Fatal Fire Casualties From Accidental Dwelling Fires</b>	<b>6</b>	<b>12</b>	<b>5</b>	<b>11</b>
East Berwickshire Ward	2	3	1	1
Galashiels and District Ward	0	0	0	1
Hawick and Denholm Ward	1	1	1	1
Hawick and Hermitage Ward	0	1	0	1
Jedburgh and District Ward	1	1	1	2
Leaderdale and Melrose Ward	0	3	0	0
Mid Berwickshire Ward	2	2	0	2
Selkirkshire Ward	0	0	1	1
Tweeddale East Ward	0	1	1	2

Costs attributed are:

Burns injury - £174,354

Smoke/fumes injury - £44,019

Precautionary check-up /other - £574

(source: DCLG)

There were 5 casualties as a result of people being involved in an Accidental Dwelling fire during this reporting period, a decrease of 1 incident compared to the same reporting period during 2011-12.



**OBJECTIVE 4: TO REDUCE THE OCCURRENCE OF OTHER PRIMARY FIRES AND RESULTING DEATH AND INJURY**

**Other Primary Fires**

*Definition: These are fires in Buildings, Caravans, Vehicles, Outdoor storage, Agricultural premises or post boxes, amongst other property types, or any fire involving casualties, rescues, or fires attended by five or more appliances. Excludes accidental dwelling fires.*

	2011		2012	
	Q3	Total	Q3	Total
<b>Other Primary Fires Excluding Accidental Dwellings</b>	<b>31</b>	<b>132</b>	<b>25</b>	<b>76</b>
East Berwickshire Ward	5	23	0	4
Galashiels and District Ward	2	19	6	7
Hawick and Denholm Ward	1	8	2	9
Hawick and Hermitage Ward	1	6	2	3
Jedburgh and District Ward	2	14	4	13
Kelso and District Ward	6	11	3	5
Leaderdale and Melrose Ward	8	15	3	7
Mid Berwickshire Ward	1	11	1	6
Selkirkshire Ward	2	8	0	6
Tweeddale East Ward	1	10	1	5
Tweeddale West Ward	2	7	3	11

There were 25 Other Primary fires during this reporting period, a decrease of 6 incidents when compared with the same period during 2011-12.

**Action:**

Incidents that have occurred within premises falling under the Fire (Safety) Scotland Regulations 2006 receive an After the Fire Audit.

The FRS continues to deliver safety information in an effort to reduce the occurrence of the above incidents through, multimedia, leaflet distribution and targeted talks as part of their overall community safety strategy. The FRS also work closely with the Community Safety Team within Scottish Borders Council to help target this approach.

**Deaths and Injuries from Other Primary Fires**

	2011		2012	
	Q3	Total	Q3	Total
<b>Deaths &amp; Injuries From Other Primary Fires</b>	<b>2</b>	<b>8</b>	<b>3</b>	<b>3</b>
Fatality	0	1	0	0
Injured (incl rescue with injury)	2	7	3	3

There were no reported fire fatalities as a result of Other Primary Fires during this reporting period nor since the start of the 2012 reporting period.

**OBJECTIVE 5:** TO REDUCE THE OCCURRENCE OF UNWANTED FIRE SIGNALS THE ASSOCIATED DISRUPTION

**Unwanted Fire Signals**

*Definition: Where the FRS attends a location believing there to be a fire incident, but on arrival discovers that no such incident exists, or existed.*

	2011		2012	
	Q3	Total	Q3	Total
<b>Unwanted Fire Signals</b>	<b>235</b>	<b>873</b>	<b>246</b>	<b>700</b>
East Berwickshire Ward	16	56	20	51
Galashiels and District Ward	34	151	40	104
Hawick and Denholm Ward	12	51	14	48
Hawick and Hermitage Ward	28	98	32	69
Jedburgh and District Ward	18	66	19	48
Kelso and District Ward	16	47	10	40
Leaderdale and Melrose Ward	30	105	27	73
Mid Berwickshire Ward	20	52	13	47
Selkirkshire Ward	20	72	28	81
Tweeddale East Ward	16	66	12	40
Tweeddale West Ward	25	109	31	99

Societal costs are given at £848 per incident as per DCLG

There were 246 Unwanted Fire Signals during this reporting period, an increase of 11 incidents when compared to the same period during 2011-12.

**Action:**

The FRS are currently analysing data of the above incidents to identify trends where by a targeted approach can be undertaken in an effort to reduce the occurrence of these types of incident.

The FRS are also producing a leaflet giving advice on how business can help to reduce the above unwanted fire signals, in conjunction with the Small Business Federation for destitution throughout the Scottish Borders.

**Violence to Crews**

*Definition: Incidents where it has been recorded that there was an attack on FRS personnel travelling to/from or at the incident.*

	2011		2012	
	Q3	Total	Q3	Total
<b>Violence To Crews</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>1</b>
Harassment	0	0	0	0
Objects thrown at firefighters/appliances	0	0	0	0
Physical abuse	0	0	0	0
Verbal abuse	1	1	1	1
Other	0	0	0	0

Attack methods are many and varied ranging from verbal abuse to the use of missiles and weapons. The FRS has a zero tolerance approach to attacks on operational crews. It is disappointing to see an incident of Verbal abuse occurring in this quarter the same number as the same period in 2011-12

### Complaints against FRS Staff

There was one recorded incident of complaint against LBFRS within the Scottish Borders during this reporting period.

This has been investigated and dealt with internally to a satisfactory conclusion.

### Incidents involving alcohol or drugs

*Definition: Incidents where it is suspected that Drugs/Alcohol were a contributory factor in the fire.*

	2011		2012	
	Q3	Total	Q3	Total
<b>Suspected Under the Influence</b>	<b>4</b>	<b>9</b>	<b>3</b>	<b>12</b>
Galashiels and District Ward	3	6	0	3
Hawick and Denholm Ward	0	0	0	1
Hawick and Hermitage Ward	0	0	2	2
Jedburgh and District Ward	0	0	0	1
Kelso and District Ward	1	1	0	0
Leaderdale and Melrose Ward	0	0	0	1
Mid Berwickshire Ward	0	1	0	1
Selkirkshire Ward	0	0	1	1
Tweeddale West Ward	0	1	0	2

There were 3 Incidents involving alcohol or drugs during this reporting period, a decrease of 1 incidents compared to the same reporting period during 2011-12

Alcohol has been identified as a contributory factor in a number of serious injury/fatal fires due to the effect that it has upon the occupant's ability to react appropriately in a fire situation.

#### Action:

The FRS continues to work with the Scottish Borders Safer Communities Team to promote responsible drinking actively taking part in the pre festive period campaign.

Input has also been delivered by the Scottish Borders Safer Communities Team to crews in an effort to help identify the occurrence of substance abuse.

FRS is also a member of the Alcohol Data Project contributing to planned meetings

## Smoking Related Incidents

*Definition: Incidents where it has been recorded that the source of ignition is Smoking Related.*

	2011		2012	
	Q3	Total	Q3	Total
<b>Smoking Related</b>	<b>3</b>	<b>16</b>	<b>3</b>	<b>8</b>
East Berwickshire Ward	0	2	1	1
Galashiels and District Ward	1	4	0	1
Hawick and Denholm Ward	1	1	0	0
Hawick and Hermitage Ward	0	4	0	1
Jedburgh and District Ward	0	1	1	1
Kelso and District Ward	1	1	0	0
Leaderdale and Melrose Ward	0	2	1	2
Tweeddale East Ward	0	1	0	1
Tweeddale West Ward	0	0	0	1

Smoking has been identified as the ignition source in a number of serious injury/fatal fires.

There have been 3 smoking-related incidents this reporting period, the same as quarter 3 2011-12.

The FRS are continuing to warn communities with regards the dangers associated with smokers materials and how to reduce the risk through community safety campaigns.

## Preventative Activities

### Fire Protection

#### Non-Domestic premises audits

Definition: Audits carried out in premises other than Dwellings under the Fire (Safety) Scotland Regulations 2006

#### Analysis of Audit Activity

District : [Borders](#)

Period : 1 Oct -31 Dec 2012 (reported as at 14/01/2013)

FSEC	Premises type	Number of premises in Area as of 31 March 2012	Number of premises in Area targeted for Planned Audit 2012_13	Number Targeted Planned Audits conducted in reporting period	Number Planned Audits conducted in reporting period	Number of Premises status changes	Cumulative Planned Audits 1st April Year-to-Date	Percentage of targeted Planned Audits 1st April Year to Date	FSEC Relative Risk Profile of Area premises as AT CLOSE OF REPORTING PERIOD.						Notes
									Well Below Average (relative risk less than or equal to 3)	Below Average (relative risk greater than 3 and less than or equal to 4)	Average (relative risk is greater than 4 and less than or equal to 5)	Above Average (relative risk greater than 5 and less than or equal to 6)	Well Above Average (relative risk greater than 6)	Closing number of premises in Area	
A	Hospital	21	21	3	3	1	13	61.9%			7	14		21	
B	Care home	36	36	6	6		19	47.2%		2	18	19		39	
C	Houses of multiple occupation (HMO), Tenement	124	7		4		11	57.1%		98	29	3		130	
D	Dwellings	21	21				2			2	21			23	
E	Hostel	31	4		1		2	25.0%		8	18	3		29	
F	Hotels	188	145	8	8	2	66	44.1%		17	146	22		185	
G	House converted to Flat	1									1			1	
H	Other sleeping accommodation	474	5				2	20.0%	2	77	400	2		481	
J	Further education	15							4	7	2			13	
K	Public building	75							45	21	8	1		75	
L	Licensed premises	322	4				1		101	162	60	1		324	
M	Schools	204					1		75	126	4			205	
N	Shops	815	5				2		12	461	346	1		820	
P	Other premises open to public	416					1		195	215	10			420	
R	Factories or warehouse	212					1		189	23				212	
S	Offices	459			2		2		381	78				459	
T	Other workplace	2,282	2			1	1		1,953	345	4			2,302	
	<b>Total</b>	<b>5,696</b>	<b>250</b>	<b>17</b>	<b>24</b>	<b>4</b>	<b>124</b>	<b>40.4%</b>	<b>2,957</b>	<b>1,642</b>	<b>1,074</b>	<b>66</b>		<b>5,739</b>	

Of the 250 Planned Audits for 2012-13, 21 have been completed during this reporting period. Working with LBFRS Safer Communities Team, a strategy has been developed to increase the number of planned audits carried out within the Scottish Borders.

## Community Engagement

### Home Safety Visit Programme

LBFRS prevention programme to reduce accidental dwelling fires and the associated casualties and fatalities

*Definitions:*

#### **Full HFSV including advice and alarm installations**

*The FRS must have entered the Householder premises to make a full home fire safety visit where during this visit or a follow up visit to the premises a smoke or heat alarm was installed.*

*This visit must have been completed within the financial year stated above.*

#### **HFSV - advice only**

*The FRS must have entered the Householder premises to provide home fire safety advice and no smoke or heat alarm was installed.*

#### **Leaflet drop**

*A leaflet drop is where any FRS literature on Home fire safety has been provided. Leaflet drops include posting information through letterbox of household, handing leaflet over to member of household but not gaining access to premises. If advice is given with the leaflets provided, it does not count as a home fire safety visit unless the FRS was given access to the householders premises.*

	<b>Well Below Average</b>	<b>Below Average</b>	<b>Average</b>	<b>Above Average</b>	<b>Well Above Average</b>	<b>Total</b>
Full HFSV inc. advice and alarm installation	20	25	69	98	65	277
HFSV – Advice Only	1	2	13	67	71	154
Leaflet Drop	9	0	79	193	348	629
Number of Detectors fitted	47	51	116	177	114	505

The Home Safety Visit programme continues to reduce risk in the community by making people safer in their homes. 58.8% of Home Safety Visits completed during this reporting period were in dwellings consider to be at above average or well above average risk of having an Accidental Dwelling fire.

## **Community Engagement**

**QUARTER 3 2012: 1st October – 31<sup>st</sup> December**

ACTIVITY	SCOTTISH BORDERS
Enhanced Home Safety Visits (No. of households/occupiers visited)	18
Primary Schools Education Programme (No. of Targeted Schools)	0
Primary Schools Education Programme (No. of Pupils)	0
Firesharp (No. of sessions delivered)	0
Firesharp (No. of Pupils)	0
Nursery Visits	4
Youth Programmes (Cooldown Crew - No. of Programmes)	0
Youth Programmes (Cooldown Crew - No. of youths attending)	0
Firesetters Intervention Programme (No. of sessions with youths)	0
Crucial Crew: number of pupils involved	1,216
Community Safety Talks / Attendance at Community Events	117
Museum of Fire (No. of Visiting Groups)	N/A
Museum of Fire (No. of Visitors)	N/A
Fire Safety Inspections (CGA) in Tenement Stairs	3

### **Road Safety Education**

*Definition: LBFRS prevention programme to reduce road traffic collisions and the associated casualties and fatalities.*

Road Safety Education programmes planned for Quarter 3.

During the months of November and December the FRS were actively involved in promoting a multi-agency "Get Ready For Winter" campaign these events are carried out working jointly with partner agencies, particularly aimed at young drivers in an effort to reduce the occurrence of road traffic collisions on local roads.

### **Fire Safety in Relation to Guy Fawkes Celebrations**

A co-ordinated campaign was undertaken with all primary schools in the Scottish Borders visited prior to November the 5<sup>th</sup>.

The FRS again entered into an agreement with SB Wardens, coupled with Operational personnel and CFF vigilance regarding unauthorised Bonfires proved to be a successful campaign and suitable and sufficient for purpose.

## **PARTNERSHIP WORKING**

### **Current Initiatives**

Lothian and Borders Fire and Rescue Service are now sharing Newcastleton Fire Station with Lothian and Borders Police Force.

The FRS currently allows access to Peebles and Innerleithan Fire Station to the local first responder group for training and storage of equipment. The FRS is currently working with other groups to offer the use of facilities if required.

Lothian and Borders Fire and Rescue Service and Scottish Borders College are now delivering English Speaking for Other Languages ESOL course in Duns and Eyemouth..